

16 January 2025

Mr Bryan Botterill
2 Gardner Ct
BALWYN NORTH VIC 3104

Dear Mr Botterill

Your claim has been approved

Member name: Bryan Botterill
Member number: 1074437327

Thanks for your patience while we processed your application. We've considered all the information available to us and have approved your claim. This means we can now pay you a benefit payment.

Before we can make the payment, you need to tell us how you would like to receive it. To help with the decision, you may like to read the enclosed *Receiving your Total & Permanent Disablement payment* fact sheet, which can also be downloaded at australiansuper.com/TPDpayment

This letter explains:

- your estimated benefit amount;
- how it affects your insurance cover; and
- what documents you need to provide to receive payment.

How much will your payment be?

The table provides an estimate of your benefit payment.

The payment is made up of your super account balance plus your insured benefit of \$56,000.00.

Benefit estimate

Effective date of calculation: 16/01/2025

Eligible service start date: 15/10/2018

Tax-free component	\$59,028.71
Taxable component	\$7,467.72
Total benefit	\$66,496.43

Please note, this is only an estimate. The amount of money in the super account could change if there are investment earnings to be added or any admin fees or tax to be deducted. Investment returns can also sometimes be negative which may cause your account balance to reduce between the date that your claim is approved and the date of payment.

We've invested your insured benefit in our low risk investment option. Your super balance remains invested in your most recent investment choice.

How does this benefit payment affect your insurance cover?

Our approval of your claim for a Total & Permanent Disablement (TPD) payment means you're no longer eligible for TPD/and or Income Protection insurance cover with AustralianSuper. Your Death cover will continue, but it will be reduced by the amount of the TPD payment.

T 1300 300 273
F 1300 366 273

GPO Box 1901 Melbourne VIC 3001 Australia
australiansuper.com/email
australiansuper.com

This information may be general financial advice which doesn't take into account your personal objectives, financial situation or needs. Before making a decision about AustralianSuper, you should think about your financial requirements and refer to the relevant Product Disclosure Statement available at australiansuper.com/pds or by calling 1300 300 273. A Target Market Determination (TMD) is a document that outlines the target market a product has been designed for. Find the TMDs at australiansuper.com/tmd. AustralianSuper Pty Ltd, ABN 94 006 457 987, AFSL 233788, Trustee of AustralianSuper ABN 65 714 394 898.

Here's a summary of the Death cover you're now eligible for.

	Cover amount
Death cover	\$127,000.00

This cover will continue if you:

- retain a minimum of \$6000 in your super account; and
- choose to keep your cover in section 3 of the enclosed *Application for payment of benefit - Disablement* form. This form must be signed and returned to us.

Your Death cover will stop if you cancel it, withdraw your full benefit or for other reasons.

For more information about when your cover might stop, please read the *Insurance in your super* guide at australiansuper.com/InsuranceGuide

If you choose to cancel your Death cover in section 3 of the enclosed *Application for payment of benefit – Disablement* form, it will need to be signed and returned to us. We'll send confirmation that your cover has ended.

Cancelling Death cover means that your beneficiaries won't be eligible to make a claim for Death insurance benefit in the future.

What documents will you need to provide to receive payment?

To help us finalise your payment as quickly as possible, please provide the documents listed on the enclosed *Documents for your claim* checklist.

What happens if you die?

If there is money in your super account when you die, we'll need to make a decision about who receives this money. You may have made a non-binding nomination when you joined AustralianSuper, but this isn't legally binding. A non-binding nomination only acts as a guide for us – we still have to follow relevant laws in making the decision about who gets your money.

You can be confident your money will end up in the right hands if you make a binding nomination on your account. You'll need to complete the *Binding death benefit nomination* form at australiansuper.com/beneficiaries

Where should the information be sent?

Please email the information by 17/03/2025 to claims@australiansuper.com (this includes certified documents).

Alternatively, you can use the enclosed reply paid envelope or mail your completed documents to:

Claims Services
AustralianSuper
GPO Box 1901
MELBOURNE VIC 3001

If you can't return your documents by this date, please give us a call.

We're here to help

If you need help or have any questions, please call your case manager, Harini G on **03 9067 2140** extension 5053 or email claims@australiansuper.com

Or speak to one of our consultants on **03 9067 2140** from 8.30am to 5pm AEST/AEDT weekdays.

Sincerely

AustralianSuper

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